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Coronavirus virtual booklet: How care from your GP Practice is changing



Doctors are under a lot of pressure at the moment and that means they might need to deliver care to you in different ways.

Doctor



You are likely to have routine appointment cancelled or delayed across all NHS services.



Please check for information from your GP Surgery about how it is working differently to respond to the coronavirus outbreak.



Your GP Surgery may be bringing in new ways of working quite quickly. Some of the things that may change are written on the next page:

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Surgeries will be working together in some areas.

Surgeries could offer one place to help with Coronavirus, while the other could manage routine appointments.



Your appointment with a GP is unlikely to be face to face. If you do have an appointment, it is likely to be done on the phone or online.



Your surgery may have different opening times. This might be to help it manage demand or to give staff a break.



Services are trying to do their best for all the patients they treat. These changes will support GP Surgery to provide safe care.

STAY AT HOME

PROTECT THE NHS

save lives