



# Inclusion Gloucestershire Survey

September 2022

## Easy Read Summary of Key Recommendations

**INCLUSION**  
**GLOUCESTERSHIRE**

BIGGER DREAMS ► BETTER LIVES ► BRIGHTER FUTURES



## Introduction

Inclusion Gloucestershire wanted to find out about the things that are worrying people who live with **disabling barriers**.

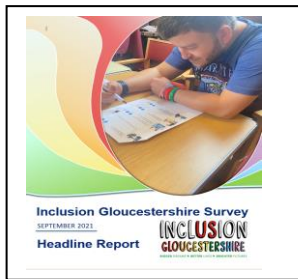


**Disabling barriers** could be things like disabilities, mental ill health, Autism, health problems, hearing, or sight difficulties and lots of other things that make life harder for people.

In June and July 2021, we asked people who face disabling barriers to tell us about their experiences and any ideas they have for making things better.

We have written 7 reports about what people told us.

You can use this link to see all 7 reports.

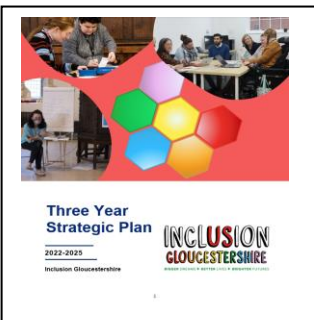


<https://www.inclusiongloucestershire.co.uk/research-strategy-and-partnerships/>

**This report is a list of the main recommendations taken from everything people told us.**

We have also used what we found out to help us make a big plan for Inclusion Gloucestershire for the next 3 years.

You can use this link to see the big plan.



<https://www.inclusiongloucestershire.co.uk/about/>

## Important changes we have suggested



Everyone who works with people should think big and help people to aim high in everything they do.

This is important so people can get the best from school, college and jobs



All systems and paperwork should help people to be more  
This includes paperwork for housing and money from the government (benefits).



Communication must meet individual needs.



Accessible  
Information  
Standard

There should be a way everyone in Gloucestershire makes  
information easy for people to use.



Information about services and how to get them and how much they  
cost must be in different forms so everybody can find out what they  
need to know.



Services need to be honest and tell people if there are waiting lists.



Health services need to make individual changes to help people get good health care – these are called reasonable adjustments.



Services need to be honest and tell people about the rules that exist for people to use the services – this is sometimes called eligibility criteria.



Buildings, paths, and transport need to be easier for all people to use.

When buildings are being built, they need to be easy for everyone to use.



When policies and rules are being written they need to include everyone and not miss people out.



Good information and introductions should be made when telling people about new or different services that may be able to help them – this is called “connecting people” and is not the same as “signposting”



Complaints systems and ways for people to say what they think need to be open to everyone and should work with people to find better ways of sorting things out.



More advocacy support needs to be there for people to use.



Training that is put together and delivered by people with lived experience is needed. This training is needed for people in education, health, and social care and for people working in banks, public transport and employers.



More information is needed about what people think about

- How good services are at supporting people with their cultural needs and
- How safe people feel when they are out and about





Partnership Boards and the Integrated Care Board need to think about all of these things and have a plan to make sure they happen.



Thank You to everyone who helped us with our research.



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Find out more about us at: [www.inclusiongloucestershire.co.uk](http://www.inclusiongloucestershire.co.uk)