

## **Learning Disability Partnership Board**

**What happened at our meeting on  
Tuesday 26th September 2023**



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## Who was there?

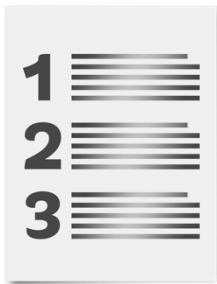
Tim Heaven - LDPB Co-Chair	Deborah Livingstone – Independent Supporter and LeDer Reviewer
Jan Marriott - LDPB Co-Chair	Helen Kay – Building Circles CEO
Emily Luckham – Health and Wellbeing Projects Manager at Inclusion Gloucestershire	Simon Shorrick - Strategic Health Facilitator for Learning Disabilities at GHC
Debbie Worrall – LDPB, Your Voice and Research Co-ordinator at Inclusion Gloucestershire	Ashley Gasson – Enablement Assistant Manager
Tamsin Morgan – Gloucestershire Parent Carer Forum	Lisa Lunn-Gadd – Enablement Co-ordinator
Cody Gingell – Expert by Experience Inclusion Gloucestershire	Hayden Bodin-Jones – Quality Review Officer GCC
Nick Baker - Expert by Experience Inclusion Gloucestershire	Isabel Saez-Villagra – Positive Behaviour Support Practitioner GCC
Lara Gillman – Senior Commissioning Manager GCC	Aatiqah Patel – Positive Action Officer Gloucestershire Constabulary
Richard Thorne – Client Affairs GCC	Anna Reeves – Community Manager Creative Sustainability
Claire Walters – Shared Lives Officer	Althia Lyn – Commissioning Officer GCC
Judy Krasker – Corporate Appointee DOSH	Jane Blackett – In House Services Manager GCC
Louise Waller - Building Circles	Bren McInerney – Community Volunteer
Rod Mace – Iris Care	Taylor Dougan – Events and Wellbeing Manager Prosperity Care and Wellbeing
Carl Wilson – Iris Care	Denise Pittaway – Keyworker Gloucestershire Carers Hub
Suzanne Tapping – Positive Behaviour Support Practitioner GCC	

**GCC means Gloucestershire County Council**  
**GHC means Gloucestershire Health and Care Trust**

## What we talked about:



Tim shared the ground rules for the meeting.



He also shared the 4 priorities for the partnership board. They are:



1. Making sure people have information that is easy to understand.



2. Better support for young people when they become adults.



3. Helping people to look after their money and benefits.



4. Helping people to get jobs and volunteer

## You said, we did:



Debbie shared two new designs for a communication card with the Health Action Group.



People with a learning disability can use this card to tell health and social care workers how to communicate with them and give them information.



The partnership board voted for a credit card sized card over a bigger one (A5).

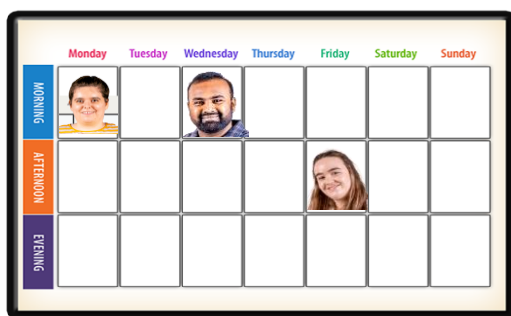


Debbie will find out how much it will cost to make these cards.

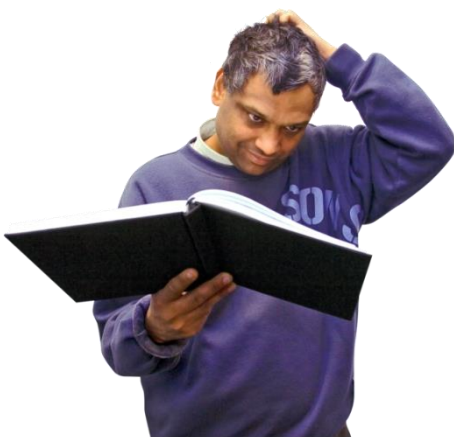
# Personal Independence Payment or PIP



Judy Krasker from DOSH talked about who can get PIP and what to do if you are turned down.



If you only need help with things sometimes, you still might get PIP.



The PIP form is not Easy Read so it is important to be careful and get help with it.



The form has questions and you get points for things you need help with.





When you fill in the form you have to think of the help you need on your worst days. This can be hard.



PIP has two parts - one is for daily living and one is for mobility or getting around.



You may still get the mobility part of PIP if you need help to plan how to get somewhere or if you need help to get to new places.



Write a lot about the help you need. In the cooking part, put the help you need planning a menu, shopping and making sure food is safe to eat.



When you have filled in the PIP form it can take a long time to hear back.



They will usually ask you to do an assessment on the phone or in an assessment centre. If you get lots of points, they might not ask you to do an assessment.



People who are fed with a tube or people who do not use words might get lots of points.



You can have your supporter at the assessment to help with answering questions.



After the assessment they will decide if you can have PIP and if you get a little or a lot.

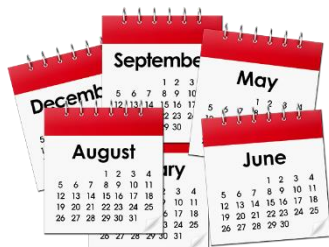


If they turn you down but you still think you need PIP, you can tell them why.





Citizen's Advice can help you to do this.



If you get PIP, they will tell you how long you can have it before you have to apply again.



You can get PIP from 16 years old and it can carry on when you are retired.

## Client Affairs



Client Affairs are a small team who work for Gloucestershire County Council.



They act as a person's deputy which means they look after their money if they can't do it.



The Court of Protection decides who can be a deputy and makes sure they do it right.



For someone to have a deputy they must have been assessed as not being able to look after their money themselves (mental capacity).



They must have over £5000 pounds or have their own house or flat.



They should not have friends or family who can look after their money for them.



They must be referred by a social worker.



Client affairs work first with people who need their help the most.



They work with people who have been financially abused first.



The cost for using Client Affairs is based on how much money you have. It is usually about £500 a year.



If someone has less than £500, they don't need a deputy. It might be better to have an appointee who looks after their benefits.



Department for  
Work & Pensions

The Department of Work and Pensions DWP are in charge of appointees.



Power of attorney is when you ask someone to look after your money in the future in case you are not able to (lose mental capacity).

## The Enablement Team



The Enablement Team are part of Gloucestershire County Council.



It is free to get support from them.



They have 6 drops in in libraries across Gloucestershire.



They work with people to improve their wellbeing and to be more independent.





They can support people with cooking, shopping, problem solving, keeping safe and more.



They can help people with money by going through bills, setting up direct debits, help people open bank accounts and do budgeting.



They will signpost people to other services that can help with money like DOSH or client affairs.



To get help from them people should go to the adult help desk and ask to be referred to them.



They may be able to work with carers. Carers can go to the drop in to find out.





They sometimes refer people to Building Circles for training.



Building Circles said it would be good to know what people want support with from the Enablement team, as it may help their work.



It was agreed that it would be good to share some flyers about the team.



Althia asked about working with people from different ethnic backgrounds.



They said they work with a range of people and the support people want is the same as other people.



They told us they help a lot of people with hoarding because there is no support for hoarding in Gloucestershire.

**Group chat:**  
**What can the partnership board do to help?**

**Who do we need to help us?**



Jan said we should support people to get the benefits they need.



Deborah said the DWP should make more of an effort to make benefits information accessible. We should write a letter to the MPs.



Helen said it is a good time to write to MPs because an election is coming up.



Learning Disability England



Isabel and Bren said it is good to team up with other organisations like Learning Disability England, BILD, National Autistic Society and Mencap to write a letter.

## Update from Building Circles



There are now 5 trained Gig Buddies and 8 more being trained next month.



They need more Gig Buddies because there are lots of people wanting to go to gigs.



Gig Buddies must be able to drive, love music and want to build a friendship with a person with learning disabilities.



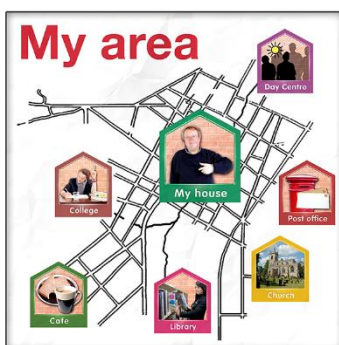
They will send some information to share about becoming a Gig Buddy.



They are looking for people with a learning disability or autistic people to be co-trainers.



The job is paid and it can fit with people's benefits.



They will work in their local area so transport isn't a barrier.



Contact [alice@buildingcircles.org.uk](mailto:alice@buildingcircles.org.uk) to find out more.



Althia asked if any trainers are from black or other minority ethnic groups. Building Circles said they have struggled to find anyone to apply for the jobs yet.



## Anything else to talk about?



A group including Building Circles had training about working with the Muslim community from an Imam (a Muslim leader).



Building Circles are looking at how Gig Buddies can work for Muslims.



They are also having training from a trustee about working with Polish people.



## Action



Debbie will find out how much it will cost to make the communication cards.



The Enablement Team will send us some flyers to share.



We will write a letter to the MPs about making benefits information accessible and see if other organisations want to sign it too.



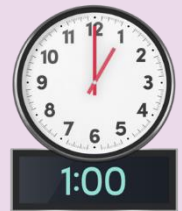
Building Circles will send us their job advert for a co-trainer and the advert for Gig Buddies so we can share them.

## Next meeting:

The next meeting is on  
Tuesday 28<sup>th</sup> November  
from 11am – 1pm.



—



We will let you know  
where the meeting  
will be soon.



# Presentations



**Judy Krasker**  
**DOSH**



## Who can get PIP?



help

You can get PIP if you need help from someone else to do things, even sometimes



pain

Or if things you do are painful, even sometimes



time

Or if things take you longer to do than other people, even sometimes

Slide 12



## The type of questions:



cooking

Do you need help from someone to cook food in the oven or on the stove?



hair

Do you need help from someone to wash your hair?



clothes

Do you need help from someone to get dressed or undressed, or use zips or buttons?



medication

Do you need help to remember to take medicine or to order more medicine?

Slide 13



## Some more examples:



read

Do you need help to read complicated sentences?



budget

Do you need help to pay your bills on time?



mobility

Do you use a walker, a wheelchair or a mobility scooter to get around?



map

Do you need help to travel somewhere new for the first time?

Slide 14

## What might happen?



mistake

PIP do make mistakes



no

You might be awarded no PIP



sad

Or you might be awarded less money than you think you deserve

Slide 15

## What can I do?



letter

Write a letter to PIP telling them why you think you should get PIP

This is called asking for a “mandatory reconsideration”



help

You can look online for help to do this or ask for help somewhere like Citizens Advice

Slide 16

## What should my letter say?



explain

Explain why you think you should get more points for some questions



example

Give examples if you can

Slide 17



**Richard Thorne**  
**Client Affairs**

## Client Affairs Team

Richard Thorne  
Team Manager  
Shire Hall, Gloucester

Living our values every day



Accountable



Integrity



Empower



Respect



Excellence



## Client Affairs Team

### 1. MENTAL CAPACITY ASSESSMENT



## Client Affairs Team

Act as a person's  
Deputy for Property and  
Financial Affairs



Living our values every day



Accountable



Integrity



Empower



Respect



Excellence



Living our values every day



Accountable



Integrity



Empower



Respect



Excellence



## Client Affairs Team

### 2. COMPLEX FINANCES



Living our values every day



## Client Affairs Team

### 3. FRIENDS AND FAMILY



Living our values every day



## Client Affairs Team

### 4. SOCIAL WORKER REFERRAL



Living our values every day







**Lisa and Ashley  
Enablement Team**

# Enablement and Drop In Service

Empower  
Enable  
Achieve



## THE ENABLEMENT SERVICE

\* Countywide



\* Offers support and advice



## THE ENABLEMENT SERVICE

\* Support to access assisted technology



\* Using necessary facilities or services in the local community

## Gloucestershire Enablement Service

Our aim is to enable people with disabilities to be as independent as possible. We are passionate about empowering and equipping people with the right skills to take control of their lives.



## DROP IN'S

There are 6 Drop In's one in Gloucester, Cheltenham, Tewkesbury, The Forest of Dean, Cirencester and Stroud



## County-wide Service



**Cheltenham Drop In**  
2nd Floor Children's Library,  
Chester Walk,  
Cheltenham  
GL50 3TJ  
Tel: 01452 425427

**Gloucester Library**  
Brunswick Road,  
Gloucester  
GL1 1HT  
Tel: 01452 426500

**Cirencester Drop In**  
Cirencester Library,  
The Waterloo,  
Cirencester  
GL7 2PZ  
Tel: 01285 643768

**Stroud Library**  
Lansdown,  
Stroud,  
GL5 1BB  
Tel: 01452 425453

**Forest of Dean Drop In**  
The Main Place Library,  
Railway Drive,  
Coleford  
GL16 8RH  
Tel: 01594 834436

**Tewkesbury Drop In**  
Tewkesbury Library,  
Sun Street,  
Tewkesbury  
GL20 5NX  
Tel: 01452 425464



## How we can help with your money £££

You can make an appointment at your local Drop In



## How we can help with your money £££

Sign posting... ..



## How we can help with your money £££

### Enablement 1:1 support

Via a referral



## CONTACT DETAILS

For more information please contact

Dena Boucher • Enablement Service Manager

E: [enablement.service@gloucestershire.gov.uk](mailto:enablement.service@gloucestershire.gov.uk)

Tel: 01452 328400